

1258831

Registered provider: Arc HD Services Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to provide care and accommodation for up to three children with emotional, behavioural and/or mental health concerns. The accommodation is set in three separate living areas, with shared communal space.

The home has been without a registered manager since 5 February 2019.

Inspection date: 18 February 2019

Judgement at last inspection: good

Date of last inspection: 4 September 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

Children continue to make progress as a result of living in the home. They are engaged in appropriate education for their needs and have a positive presence in the community. One child was completing functional skills exams at the time of inspection and spoke positively about her future plans and imminent move to independence. A child who has recently moved into the home was confident in her surroundings and talked positively about the home, staff and peers at school.

Two children have moved in since the last inspection. One child has moved on to independence as planned and one child whom the home's staff recognised that they

were no longer able to meet her needs has moved on as she required a different approach to her care.

Staff have a strong understanding of children’s behaviour and that it is a form of communication. They regularly meet as a team and with partner agencies, such as emotional well-being professionals and education staff, to consider what the behaviour is conveying and how best to support the child to move on. Physical intervention is used as part of a range of de-escalation and redirection techniques. The central restraint record is not always clear about what behaviour has required the need for physical intervention. Other reports may contain this information, but it is not clearly identified where it is recorded or cross referenced in the central record.

The home has worked to ensure that the requirements and recommendations set at the last inspection have been met. Risk assessments are reviewed with greater frequency to ensure that any new or emerging behaviours or concerns are recorded. Records include guidance for staff on how to support the child. In addition, the home’s location assessment has been updated to include more detail about the surrounding area and any risks it may pose. The statement of purpose has been updated to reflect that children’s bathrooms and bedrooms are ‘safe’ spaces, indicating the ligature and harm resistant fixtures and fittings, in line with the home’s registration category of ‘mental disorders’. The staff team members have considered how they can make spaces as homely as possible and have included adaptations such as specialist toilet seats to provide a more domestic appearance on safe toilets. The home is in the process of being redecorated and new, modern flooring has been ordered. Staff have benefited from training in county lines and other forms of criminal exploitation of children.

The home is currently without a registered manager. The manager from another home in the organisation is supporting staff while a suitable replacement is appointed. Staff continue to feel well supported in this time of change. Children have also adapted well to the change. The interim manager is reviewing records and processes and acknowledged that the development plan for the home is weak. The responsible individual is continually reviewing the quality of reports in line with Regulation 44 and, while these have been strengthened, is continuing to seek a level of scrutiny and challenge by the visitor.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/09/2018	Full	Good
23/01/2018	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <ul style="list-style-type: none"> helps children aspire to fulfil their potential; and promotes their welfare. <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <ul style="list-style-type: none"> understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. <p>(Regulation 13 (1)(a)(b)(2)(f))</p> <p>In particular, produce a detailed development plan for the home.</p>	19/04/2019
<p>The registered person must ensure that within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes details of the child's behaviour leading to the use of the measure.</p> <p>(Regulation 35 (3)(a)(ii))</p>	19/04/2019

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1258831

Provision sub-type: Children's home

Registered provider: Arc HD Services Limited

Registered provider address: Wessex House, Upper Market Street, Eastleigh SO50 9FD

Responsible individual: Martin Rose

Registered manager: Post vacant

Inspector

Jennie Christopher, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
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